



Notice of Water Meter Replacement

«Date»

«Mailer_Name»

«Mailer_Address»

«Mailer_Address_2»

«Mailer_City», «Mailer_State» «Mailer_Zip_Code»

Service Address: «Service_Address»

Dear Resident,

The City of Madison is undertaking a city-wide water meter and reading system upgrade. Ferguson Waterworks and National Metering Services, Inc., have been contracted to perform this work.

National Metering Services, Inc. (NMS) will remove and replace the current water meters in your community at **no cost** to the citizens. The new water meters are Automatic Meter Readers (AMR) that are designed to enhance efficiency in meter reading, tracking, detecting water leaks and accuracy in computing water usage. NMS will need access to the meter box or meter servicing your property to perform this required maintenance. NMS technicians will notify the resident by knocking at the door at the time of install and will leave a door hanger notification. Access to inside your home or business is **NOT** necessary, but please know your water service will be interrupted for approximately 30 to 45 minutes when NMS is working at your property.

When the new meters have been installed and your water is turned on, the water may be discolored. This is a result of the water being turned off at the main. Please flush your water system by turning on your faucets and letting the water run for 1 minute or until it runs clear.

NMS technicians will be wearing highly visible safety gear and uniforms. All NMS vehicles are white vans which are numbered and have the company name, logo, and phone number permanently displayed on them. We ask that you secure pets, and please make sure the meter box area is clear of debris for the safety of the meter technicians.

For any questions about this meter changeout program, please call The City of Madison at 850-973-5081 or visit the informational website at www.nmsnj.com/madisonfl

Thank you for your cooperation.

